



Les
Producteurs
de lait
du Québec

proAction

proAction Guidance service

As part of its efforts to implement the *proAction* program in Quebec, Les Producteurs de lait du Québec, in collaboration with Lactanet, has created the *proAction Guidance* service to help producers comply with the requirements. This service can be used to:

- obtain explanations about the entire *proAction* program and its requirements;
- receive guidance in implementing good practices and setting up new records, standardized operating procedures (SOPs) and corrective action plans (CAPs);
- obtain assistance in taking corrective actions after a validation has taken place.

The service is provided by Lactanet technicians for \$48.25/hour.

Les Producteurs de lait du Québec (PLQ) will cover the cost of the first two hours of the *proAction Guidance* service.

Lactanet will bill Les Producteurs de lait du Québec directly for two hours and charge producers the additional hours and the visit fee, where applicable.

If the service cannot be provided during a regular visit by a Lactanet employee, producers will be charged a 53.50\$ visit fee.

To receive this service, speak to your Lactanet technician or advisor or, if you are not a Lactanet customer, call customer service at 1-800-BON-LAIT (1 800 266-5248).